

## **POSITION DESCRIPTION**

**Title:** Quality Improvement Technician

**Department:** Quality

## **COMPANY OVERVIEW**

Fisher Barton Specialty Products has developed extended wear solutions for many diverse applications for the world's leading Agricultural Equipment OEM manufacturers.

Fisher Barton's highly engineered integrated manufacturing processes are designed to produce the mechanical requirements unique to each customer's application. Fisher Barton's designs enable our customers to meet the ever increasing demands placed on agricultural components and systems. Fisher Barton's engineered applications can be found on components and in systems ranging from harvesting equipment to tractors. Through Fisher Barton's engineered surface treatments and special processes our customer's products performance is enhanced, their useable life increased, and their downtime reduced.

## **POSITION SUMMARY**

Provides quality support for manufacturing operations; conducts various inspections and audits to provide feedback as a base for measuring quality performance and identifying areas for improvement. Coordinates, maintains and compiles quality information to generate quality reports as required. Ensures that product standards and associated inspection methods are available, clean and up to date. Provides basic gauging training and support. Member of the Internal QMS Audit Team. Assists Quality Engineer in collecting data, parts or other material and organizing information or reports as required.

## **ROLES AND RESPONSIBILITIES INCLUDE (but not limited to):**

- Conducts inspections and audits to measure conformance to specifications and FBSP standards. These may include but are not limited to: final inspection, first piece inspection, in-process inspection, documentation audits, etc (80%).
- Initiate NCM and corrective actions to inspection findings as needed.
- Document and report inspection findings and results. Provides feedback to appropriate personnel.
- Audits in-process production by confirming specifications, conducting visual and measurement tests.
- Participates as quality representative in data collection for special studies as required.
- Audits controlled check sheets, forms, labels, and other documentation within work areas.
- Complete computer transactions placing approved parts into finished goods.
- Monitor and audit calibration system and equipment. Performs calibration activities on equipment as directed and trained.
- Able to pursue training on CMM operation.
- Coordinates, maintains and compiles quality information to generate quality reports as required.
- Perform internal QMS audits as required, and as part of the Audit Team.
- May be required to travel to customer location to perform inspection/sort support.

## **Qualifications**

- High School education or equivalent.
- 2-5 years of experience in related role or field in a manufacturing environment
- Excellent safety record
- Familiarity with ISO Standards and requirements a plus.
- Must have good math skills and be able to read blue prints.
- Must have experience with various types of gages and basic metrology equipment.
- Familiar with PC Microsoft software (Excel and Word minimum).
- Must be open-minded, flexible, and able to adapt easily and accept new ideas quickly

- Demonstrated ability to work multiple projects simultaneously and to prioritize multiple tasks
- Ability to work independently and as part of a cross functional team
- Excellent organizational, problem solving, and verbal/written communication skills
- Good interpersonal skills and ability to build relationships with co-workers at all levels
- Understanding of Statistical Process Control (SPC) and Problem Solving tools a plus.
- Excellent attendance
- Strong oral and written communication skills
- Ability to wear proper personal protective equipment (earplugs, safety glasses, respirator)
- Ability to lift 40 lbs.